

Appendix 3
Instrumented **Group Interview Results**

Detroit Community Reinvestment Strategy NEIGHBORHOOD COMMERCIAL Instrumented Group Interview CLUSTER ___ July 1997 In this cluster, I am a: check all that apply resident representative of a religious organization representative of a neighborhood-based business representative of a local institution (bank, hosiptal, university, United Way agency, etc.) ____ representative of a religious congregation representative of an area school (elementary through high school) other

1. In your opinion, is the quality of goods and services offered within the Cluster acceptable? Use the blank rows to add categories, if needed.

Туре	Yes	No
Groceries		
Personal services (beauty shops, dry cleaners)		
Banking		
Clothing		
Household goods (furniture; appliances)		
Entertainment (restaurants, theaters)		
Auto maintenance services		
Business services (office supply; copy shops; janitorial)		

2. Where do you shop? I locations for the follow			shop in the following
tocultons for the follow	ving goods und ser	vices.	
1 = Never			
2 = Sometimes			
3 = Often			
I shop for:	In the Cluster	In Detroit, outside the cluster	Outside Detroit
Groceries		CHSTC	
Personal services (beauty shops,			
dry cleaners)			
Banking			
Clothing			
Household goods (furniture;			
appliances)			
Entertainment (restaurants, theaters)			
Auto maintenance services			
Business services (office supply;			
copy shops; janitorial)			
	erik beliefi de liegil de		
3. What goods and service cluster?	ees do you think are	over and under re	presented in this
We have too many:	We	don't have enoug	h:

			. *	
	5.	sure to consider the qualitie	es that make a goo	center within our entire cluster? B od business location from an ies that improve quality of life for
		Best locations:		Why?
		1.		
		2.		
		3.		
				· · · · · · · · · · · · · · · · · · ·
	6.	Overall, what are the greate reinvestment in our cluster?	est assets and barr ?	rers to neighborhood commercial
		Overall, what are the greate reinvestment in our cluster's test assets	est assets and barr ?	Greatest barriers
,		reinvestment in our cluster?	est assets and barr ?	
		reinvestment in our cluster?	est assets and barr ? 	

n.

Are there other issues related to neighborhood commercial reinvestment that need to be addressed?										
· · · · · · · · · · · · · · · · · · ·										
· .										

Thanks for your input!

D R A F T 23 June 1997 Revised 24 June 1997; 30 June 1997

Commercial	liGi																						
Form#	Q1a	Q1b	Q1c	Q1d	Q1e	Qff	Q1g	Q2a	Q2b	Q2c	Q2d	Q2e	Q2f	Q2g	00%								
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COMMUNITY REINVESTMENT STRATEGY HOUSING INSTRUMENTED GROUP INTERVIEW

INTRODUCTION

The purpose of this questionnaire is to collect information related to housing issues from community stakeholders as part of the Community Reinvestment Strategy (CRS) process. This information will be used to help identify the key issues related to housing and also to help determine stakeholders' housing reinvestment priorities.

The first set of questions pertain to housing and quality of life issues in your immediate neighborhood. The second section asks questions about the entire Cluster. Finally, there are a few questions about your background as a resident. We would appreciate your candid response to all of the questions. The survey should take approximately 15 to 20 minutes to complete.

NEIGHBORHOOD HOUSING/QUALITY OF LIFE

1)	How would ye	ou rate the over	all quality of	housing in y	our neighborho	od?
	Excellent	Good	Fair	Poor		
2)	Ideally, what housing?	would you cons	sider to be a g	ood mix of	rental housing to	o owner occupied
	(1) All/Almost All Owner Occupied	Almost 50-75% Owner Owner		enter/ Owner ipied	(4) 50-75% Renter Occupied	(5) All/Almost Renter Occupied
3)		ve you lived in g			10 years	More than 10 years
, 3a)	How has the	overall condition	n of your nei	ghborhood c	changed since yo	ou've lived there?
	Improved Significantly	Improved Moderately	No Change	Deteriorated Moderately	Deteriorated Significantly	
3b)	If your neight (If not, skip a	oorhood has chand go to Questi	anged, what a lon 4)	re some of t	he ways in whic	ch it has changed?

4)	In your opinion, what are the three biggest assets and barriers to developing new housing or improving existing housing in your neighborhood?									
	Assets	Barriers								
5)	What do you consider to be the three (3) most important of life in <i>any</i> neighborhood?	characteristics in terms of quality								
	1.									
	2									
	3									
6)	Overall, how safe do you perceive your neighborhood to be?									
	Very safe Moderately safe	Not safe at all								
7)	What do you consider to be the biggest issues in your nei	ghborhood related to crime?								
CLU	USTER-WIDE QUESTIONS									
may	e following questions refer to your <i>entire</i> Cluster, including you not be as familiar with your overall Cluster as you are with ase try to consider the entire Cluster area in responding to the	your immediate neighborhood,								
8)	What special groups or populations do you feel have unravailable in your <i>Cluster</i> ? (Check all that apply)	met housing needs that should be								
	Very-low income populations									
	Senior citizens Disabled/Handicapped Other (please specify)									
	Other (please specify)									

9)	Which types of <i>new</i> housing development would you most like to see in your Cluster? Please indicate what percentage of new housing in your neighborhood you would like to be either low-moderate income, middle income or upper income. (Please check to make sure that your numbers add up to 100%.)										
	% Low-moderate income housing (\$ 60,000 - \$ 89,000)% Middle income housing (\$90,000 - \$ 150,000)% Upper income housing (Over \$ 150,000)										
10)	Where in your Cluster are the best locations for new, large-scale <i>single family</i> housing developments? Please describe the areas using neighborhood names, cross-streets or geographic boundaries.										
	`										
11)	Where in your Cluster are the best locations for housing development that focuses on the rehabilitation of existing structures with some new housing mixed in to fill in vacant lots? Please describe the areas using neighborhood names, cross-streets or geographic boundaries.										
12)	Where in your Cluster are the best locations for new multi-family housing? Please describe the areas using neighborhood names, cross-streets or geographic boundaries.										
13)	What areas in your Cluster, if any, do you think should be designated as historic districts (e.g. Corktown, Indian Village, etc.)? Please describe the areas using neighborhood names, cross-streets or geographic boundaries.										

(

1)	Do you have any additional comments, either for concerning housing or quality of life issues?											
ESI	ESIDENT BACKGROUND											
5)	Are you participating in this focus group as a (Check all that apply)											
	Cluster resident City resident, but not Landlord Cluster business owne Other	r	Non-Detroit resident Potential Developer									
5)	What are the major cross-streets nearest to your home?											
	and											
")	How long have you resided in your present neighborhood (not necessarily in the same house)?											
	Less than 5 years 5 to 10 years 11 to 20 years Over 20 years											
3)) Do you currently		••									
	Own Rent											
	If owner occupied, what would you estimate to be the current value of your home?											
Ba)	a) If owner occupied, what would you estimate to	be the current	value of your home?									

Housing IGI																						
Form#	Q1	Q2	Q3	Q3a	Q6	Q8a	Q8b	Q8c	Q9a	Q9b	Q9c	Q15a	Q15b	Q15c	Q15d	Q15e	Q15f	Q16a	Q16b	Q17	Q18	Q18a
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JOB CENTERS Instrumental Group Interview

	Clu	ster #: Date:
	1.	In this cluster I am a: (check all that apply) resident representative of a religious organization / congregation representative of a neighborhood-based business representative of a local institution (bank, hospital, United Way agency, etc.) representative of an area school (elementary through high school) other
	2.	Do you have a job? yes no
/	3.	Is your job located in: the cluster the City of Detroit the Detroit suburbs other
	4.	What kinds of employers/jobs would you like to see more of in your cluster? manufacturing retail / commercial health care education service (fire, insurance, real estate, utilities, communications, government) wholesale / distribution technology entertainment / tourism other
	5.	What kinds of jobs are there enough or too many of in your cluster? manufacturing retail / commercial health care education service (fire, insurance, real estate, utilities, communications, government) wholesale / distribution technology entertainment / tourism other

Job Centers																										
Form	Qfa	Q1b	Q1c	Q1d	Qte	Q1f	QŽ	Q3	Q4s	O4b	Q4c	O4d	Q4e	O4f	O4n	Odh	Odi	OSe	OSA	054	064	Of-	C.E.	~*-	081	~
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Detroit Community Reinvestment Strategy TRANSPORTATION Instrumented Group Interview

Cluster Date							
1. In this cluster, I am a check all that apply		repro	dent esentative of a esentative of a esentative of a k, hospital, univers esentative of a esentative of a	i neighborhod i local instituti sity, United Way i religious cor in area schod	od-based bu on agency, etc.) agregation al		
Geographic Referent live (or work) in Cluste Neighborhood Closest Cross streets Please indicate below "3" if never.	er		<u> </u>				
Туре	work	school	child care	shopping	leisure	medical	worship
Public transportation							
Own automobile							
Carpool							
Taxi							
Walking							
Jitney services							
Other							

4. Please indicate below (using the same scale as above) where you travel for the following purposes:

Location	work	school	child care	shopping	leisure	medical	worship
Within your sector							
Within Detroit							
In the suburbs							

Location	Excellent	Good	Poor
Within your neighborhood			
Within your cluster			
Within Detroit			
Within the suburbs			
. Please indicate if any of the follow			
Issue	Very high impact	Sometimes	No impact
Truck traffic within neighborhood			
Street changes or closings			
Safety and location of bus stops			
Availability and/or cost of automobile insurance			
automosno mostano			
. In terms of transportation, how im Very important Somewhat important Not very important			
In terms of transportation, how im Very important Somewhat important Not very important Have transportation problems events Yes			
In terms of transportation, how im Very important Somewhat important Not very important Have transportation problems events			

Thank you for participating in the survey. Your comments are valuable to us. If you wish to participate further in the process of developing the reinvestment strategies related to transportation for your sector, please contact:

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ENVIRONMENT Instrumented Group Interview

1.		do you think are your neighborhood's and/or cluster's greatest environmental ? (Please put a check mark next to your answer.)
		Availability of land for green space Availability of land for redevelopment / reinvestment Closeness to natural resources (parks, the river)
	***************************************	Other
		•
2.	cluster	do you think are the greatest environmental issues you, neighborhood and/or faces as challenges? (Please put a check mark next to your answer - you may answer an once.)
		Illegal dumping Junkyards
		Air pollution Lead and asbestos contamination
		Water pollution Lack of green space
	***************************************	Trash / garbage Existence of contaminated sites
1		Overgrown vacant lots Abandoned cars
		Other
3.	Why a	re you concerned about these environmental conditions? (Please put a check xt to your answer - you may answer more than once.)
		Health
		Safety
		Issues prevent redevelopment and reinvestment
,		Other

Environment	IGI																		
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City of Detroit Community Reinvestment Strategy Youth Development Instrumented Group Interview

Cluster____

			August	1997			
l live a	t:) (List the cress	streets)	· · · / ·				
	cluster, I am a:		•				
			_ representative _ representative	e of a neighte of a local if university, to of a religion of an area	United Way age us congregation school	d busines ncy, etc.) on	ss
•	Are you one o that apply.	f the following:	parent	guardian	youth	or n/a?	Please circle all
	Please indicat	e age group.					
•	15 - 21 years	22-30 years	31-40	years	41-50 years		51 - over
2.	Do you have c	hildren in your h	ousehold?				
	Yes No	If yes, please in	ndicate age gro	up.			
	1-8 years	9-14 years	15-21 years				
3.		ed in mentor or jo specify the progra			Yes nov	•	No´

Program Name	Agency	In Cluster	In City, outside Cluster	Outside City

4. Are any of the following agencies that offer services such as, tutoring, job training, or teen pregnancy counseling, located in your cluster area? Place an X mark in the box for all that apply. Use blank rows to add agencies.

Service	Locat cluste	ed in yo	ur	Name/Location: (cross streets)
	Yes	No	Don't Know	
Tutoring				
Job Training & Placement				
Teen Pregnancy Counseling			ŕ	
College Counseling				
				,

5. Do the services mentioned above meet your needs?
Please rank the quality of services in the matrix below and indicate if expanded services are needed.

Service	Agency Name	Meet y Needs		Quality: 1 - 5	Expa Servi	
		Yes	No	1 poor 5 excellent	Yes	No
Tutoring						ļ.
Job Training & Placement			,			<u> </u>
Teen Pregnancy Counseling						
College Counseling					,	(

6. What recreational facilities are available in your cluster, if any?

Name of Facility	Location	Free Admi	ssion	Meet Your Need		Expa exist Prog	ing
		Yes	No	Yes	Yes No		No
· · · · · · · · · · · · · · · · · · ·							
,		·					

7.	Are/youth or family	programs/activities	offered at	their facility?
----	---------------------	---------------------	------------	-----------------

Yes

No

If yes, name them in the matrix below.

Facility Name	Youth Activities	Other Activities	Seasonal	Year Round

8 .	Are teenage ga	ings, a prot	olem in your	neighborh	ood and/or clu	ster area?	ı	
	Cluster:	Yes	No					
	Neighborhood:	Yeš	No					
a.	What youth crir	ne prevent	ion program	s are avail	able?			
	Agency		Program			Locati	on	
					Cluster		Neighbo	rhood
Police	Department							
Public	School System		المعالمة الماليات					
Religio	ous Institution							
State A	Agency							and the second s
Private	Agency t	<u></u>	- <u>-</u>		. سيو			
	unity-based ization	/ (
b.	What other or a	idditionat ^l y	outh crime p	revention (orograms woul	ld you reco	ommend?	
<u></u>								

1a. ———	Progra		entor programs are ava		Are programs	
			Neighborhood	Cluster	Yes	No
				,		**************************************
b.	What other o	or additional	programs do you think	are needed to	reduce drop-out ra	ates?
		THANK	YOU FOR YOUR COO	PERATION AN	D INPUT.	

Youth Development IGI

Form#	Q1a	Q1b	Q1c	Q1d	Q1e	Q1f	Q1g	Q2	Q2a	Q3	00-			
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	,	**	n	n	n	n	n	3	1	n				

SECTOR 9

HOUSING IGI (12 respondents)

If response is followed by an "I", one additional person had the same response per "I".

3b) How has your neighborhood changed since you've lived there?

- Party stores
- abandoned businesses
- more renters II
- storefront churches
- vacant land surrounding businesses is not kept clean
- "new" owners not properly maintaining property
- more vacant lots
- main arterial streets deteriorated
- no retail
- drug houses
- neighbors maintain lawns better
- some improvement seen throughout the neighborhood

4) What are the assets and barriers to developing new housing or improving existing housing in your neighborhood?

ASSETS

)

housing stock - I resident income owner-occupied - I property upkeep

higher property values community pride - II

colleges schools

community agencies/services - I

community groups business area close by working residents

middle age/senior residents
plenty of available land/lots
willing attitude of residents - I

favorable momentum for development

transportation links

BARRIERS

blight - I upkeep

abandoned housing - I

money unavailable for home loans/

improvements transportation

adequate City services - I

bad property management absentee ownership increasing drug activity

young owners unable to maintain property

discrimination commitment of banks

politics

poor schools no recreation facilities

- Wyoming to Hubbell, Puritan to Lyndon
- 12) Where in your cluster are the best locations for multi-family?
- Meyers
- Meyers/Puritan
- Wyoming/Lyndon
- Meyers/Lyndon
- Hubbell/Eaton
- Livernois/Eaton I
- Fenkell/Wyoming
- 13) What areas within the cluster should be designated as historic districts?
- none I
- 14) Additional comments regarding housing or quality of life? NO RESPONSES

NEIGHBORHOOD COMMERCIAL FACILITIES IGI (7 respondents)

3) What goods and services do you think are over and under represented in this cluster?

We have too many:

gas stations

liquor stores/party stores - IIII beauty shops - II churches - II small businesses auto repair shop - I We don't have enough:

hardware stores - II
national grocery stores - I
banks

major department stores - II movie theaters - I

appliance stores - I

strip malls youth centers parks

clothing stores

- 4) What commercial goods and services do you think are most essential o quality of life within the cluster?
- book stores
- clothing/department stores I
- hardware stores III
- appliance stores I
- furniture
- supermarket
- bank
- schools/colleges

5) What are the three best locations for a retail center within your cluster?

Where

Grand/Greenfield - II

Grandview/Greenfield

Six Mile/Schaefer

Lyndon/Meyers Grand River/Southfield - I Why

transportation

location, public transportation

jobs, people, freeways

its needed

freeway

6) Overall, what are the greatest assets and barriers to neighborhood commercial reinvestment in your cluster?

Assets

neighborhoods

income

Marygrove

U of D Mercy

location

)

population base

Barriers

vacant houses/buildings - I

parking

vacant land

trash

loitering in front of businesses

transportation

City services

- 7) Other issues related to neighborhood commercial that need to be addressed?
- zoning
- businesses need to partner with community

ENVIRONMENT IGI (4 respondents)

- 1) Neighborhoods greatest environmental assets
- few vacant houses
- available land for redevelopment
- people
- closeness to natural resources
- availability of land for green space
- 2) Greatest environmental issues
- overgrown vacant lots
- car shops
- junkyards
- lack of green space
- illegal dumping II
- air pollution
- trash/garbage I
- overgrown vacant lots II
- abandoned cars I
- noise pollution
- 3) Why are you concerned about these environmental conditions?

- health II
- safety II
- investment
- issues prevent redevelopment and reinvestment

YOUTH DEVELOPMENT IGI (12 respondents)

4) Are you involved in mentor or job training programs? Please specify the program and the sponsoring agency.

Program Name	Agency	In Cluster	In City	Outside City
Girl Scouts Youth for Christ GTCGC	Grace Temple Churcl El Bethel Chu		у	

5) Agencies that offer services such as recreation/sports, tutoring, job training, job placement or teen pregnancy counseling?

Private Agency

Detroit Urban League

Community Base Org.

Hommond Baptist Church Grace Church

8001 Puritan 120811 Dexter

City Agency

Butzel Recreation

Meyers/Lyndon

6) Do these agencies meet your needs? Butzel Rec. Yes 3 out of 5 rating no need to expand service

7) What recreation facilities are available in the cluster, if any?

NW Activities Center

Free Admission

Does not meet my needs

Adams Butzel Rec.

Free Admission

NW Activities Center

Free Admission

Meets my needs expand

Adams Butzel Rec

Free Admission meets my needs no need to expand

8) Are youth programs offered at these facilities?

Yes

10a) What crime prevention programs are available? No responses

10b) What other or additional programs would you recommend?

- more recreation
- tutoring
- iob training II
- youth mentoring
- programs for teenage girls
- parental and community involvement

- elementary tutors
- Head Start
- after school programs
- 12) What mentor and tutorial programs are available? No responses
- 13) If the programs are not effective, please state why? No responses
- 14) What other additional programs do you think are needed to reduce drop-out rates?
- improved curriculum
- better schools

TRANSPORTATION IGI (6 responses)

- 8) Have transportation problems ever prevented you or someone in your family from obtaining or keeping a job? If yes, how?
- no bus service
- distance to work not worth pay rate

JOB CENTERS IGI (6 responses)

- 5) What kind of jobs are there enough of or too many of in your cluster?
- fast food

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- hair care
- dollar store
- phone and beeper stores
- beauty shops
- churches
- party stores
- coney islands
- 6) Are you aware of any expansions of employers/job centers that could impact upon your cluster?
- DMC (outside of cluster)
- 7) Are you aware of any downsizing of employers/job centers that could impact upon your cluster?
- Grace hospital
- DMC (outside of cluster)
- 8) What job training/education programs are available in your cluster?
- technical

- adult ed.
- 9) What other job training/education programs are available in you cluster?
- high tech
- skilled trades
- 10) What are the three most impartant things that could be done to improve employment opportunities in your cluster?
- improve education
- improve infrastructure
- transportation I
- child care support
- job training
- computer training
- 11) What transportation improvements (if any) are needed to better link residents to jobs?
- repave streets

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• improve public transportation - II